



Grey Bruce Health Services Strategies:

-  A Great Place to Work
-  Innovative System Leaders
-  Intentional Partnerships
-  Excellence In Care

2023-2024 Quality Improvement Plan

GBHS is on a journey to create a culture where quality and safety is everybody's primary goal. High quality care that is safe, compassionate and accessible is central to our vision of **"A leading regional network providing exceptional healthcare."**

Excellence in Care

- **Patient Transitions**
GBHS is improving discharge for patients over 65 to prevent them from coming back for another hospital admission.
- **Medication Safety**
GBHS is improving processes and increasing access to information to ensure patients receive the correct medication in hospitals and at home

Intentional Partnerships

- **Patient Family Engagement**
GBHS will have more leaders present quality work to patient family advisory committee to obtain feedback.
- **Access to Care for Indigenous Communities**
GBHS is offering more local support at Indigenous communities to increase access to care.

A Great Place to Work

- **Staff Engagement**
Through quality of worklife events, GBHS will improve staff rating of their workplace.

For more information, or to access the full QIP: www.gbhs.on.ca/about